

Daily statistics on availability and performance of InsingerGilissen's dedicated interface and its online payment channels

Period: 01-10-2019 / 30-06-2020

Note:
 *InsingerGilissen does not envision to make any adaptations to the eBanking and mIn.ingergilissen interfaces and therefore is not able to identify when a third party provider logs into the Client's InsingerGilissen bank account. As a consequence the daily average time per request for PIS and AIS cannot be calculated for these interfaces.
 **The mobile application does not support third party provider access and therefore does not support AIS and PIS functionality.
 ***No statistics are available for column Error response rate. Daily average time per request - AIS. Daily average time per request - CAF. Daily average time per request - PIS (Scheduled) SEPA credit transfer. Daily average time per request - PIS periodic SEPA credit transfer. Because the PSD2 API has not been used during this period.

Reporting metric	Dedicated interface				MIn.ingergilissen				eBanking interface				Mobile application						
	Uptime	Downtime	Error response rate	Daily average time per request - AIS	Daily average time per request - CAF	Daily average time per request - PIS (Scheduled) SEPA credit transfer	Daily average time per request - PIS periodic SEPA credit transfer	Uptime	Downtime	Daily average time per request - AIS *	Daily average time per request - PIS *	Uptime	Downtime	Daily average time per request - AIS *	Daily average time per request - PIS *	Uptime	Downtime	Daily average time per request - AIS**	Daily average time per request - PIS**
Average (01-2020)	99.99%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
1-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
2-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
3-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
4-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
5-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
6-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
7-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
8-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
9-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
10-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
11-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
12-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
13-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
14-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
15-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
16-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
17-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
18-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
19-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
20-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
21-4-20	98.20%	1.80%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	98.20%	1.80%	n/a	n/a	100.00%	0.00%	n/a	n/a
22-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
23-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
24-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
25-4-20	99.88%	0.12%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	99.88%	0.12%	n/a	n/a	100.00%	0.00%	n/a	n/a
26-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
27-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
28-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
29-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
30-4-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
1-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
2-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
3-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
4-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
5-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
6-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
7-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
8-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
9-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
10-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
11-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
12-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
13-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
14-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
15-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
16-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
17-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
18-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
19-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
20-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
21-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
22-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
23-5-20	99.65%	0.35%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	99.65%	0.35%	n/a	n/a	100.00%	0.00%	n/a	n/a
24-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
25-5-20	99.67%	0.33%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	99.67%	0.33%	n/a	n/a	100.00%	0.00%	n/a	n/a
26-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
27-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
28-5-20	99.89%	0.11%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	99.89%	0.11%	n/a	n/a	100.00%	0.00%	n/a	n/a
29-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
30-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
31-5-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
1-6-20	100.00%	0.00%	n/a	n/a	n/a	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a	100.00%	0.00%	n/a	n/a
2-6-20	100.																		